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Education

- **Ph.D., Business Computer Information Systems**, University of North Texas, USA
 - Dissertation title: "An Empirical Investigation of the Impact of Programmers' Cognitive Complexity, Programming Experience, and Program Complexity on Program Comprehension and Modification"
 - **Minor:** Computer Science
- **M.S., Information Systems**, University of North Texas, USA
- **M.S., Business Administration**, Alexandria University, Egypt.
- **B. Com.** (Business Administration), Alexandria University, Egypt.

Administrative Experience

- Chair of the Academic Affairs and Curricula Committee, College of Business Administration, Kuwait University, 2015-2016 and 2018-2019. Responsibilities included curricula and courses review, development and revision of business learning objectives and outcome assessment measures, among others.
- Chair of the "Strategic Planning Committee," College of Business Administration, Kuwait University. 2015-2016. Responsibilities included the development of a strategic plan for the College congruent to the newly developed University strategic plan and monitor and report the progress in the execution of the plan.
- Chair of the "Research Enhancement Ad Hoc Committee," College of Business Administration, Kuwait University, 2015-2016. Responsibilities included identifying barriers to research productivity of the business faculty and making recommendations to boost that productivity.
- The College of Business Administration representative on the ad hoc committee appointed to evaluate the new "MS of Information Systems," proposed by the College of Computer Science and Engineering (CCSE), 2015. Responsibilities included identifying and resolving possible conflicts and/or overlaps that the proposed program could have with the existing educational programs in the other academic departments.
- MBA Director, College of Business Administration, Kuwait University, 2009. Responsibilities included, among others, curriculum maintenance, students' admissions, advising, enrollment management, classes scheduling, and program assessment.

- Coordinator of the MIS undergraduate program, College of Business Administration, Kuwait University, 2006-2007. Responsibilities included scheduling, assignment of teaching assistants to faculty members and course, performance evaluation of teaching assistants, coordinate course offerings with the other track coordinators in the department and the College and leading the efforts to review and improve the Information Systems Curriculum.
- Chair of the "Business Ph.D. Program Development Taskforce," College of Business Administration, Kuwait University, 2009-2010. Responsibilities included performing a feasibility analysis of a new Ph.D. program, gauging the needed faculty, physical, and fiscal resources, and assessing the potential local and regional job market for the potential graduates.
- Chair of the "Strategic Planning Committee," College of Business Administration, Kuwait University, 2006-2007. Responsibilities included the revision and rewriting of the College's six-year strategic plan.
- Associate and Assistant Dean for Graduate Programs and Activities, Charlton College of Business, University of Massachusetts Dartmouth, 1997-2005. Responsibilities included working collaboratively with the faculty and the other constituencies in planning, implementing and administering the graduate programs in the college; and coordinating the College's efforts to achieve and maintain its international accreditation by the Association to Advance Collegiate Schools of Business (AACSB). The College has been fully accredited by AACSB since April 2000.
- Director of the Master of Business Administration (MBA) program, University of Massachusetts Dartmouth, 1997-June 2005. Responsibilities included, among others, curriculum maintenance, students' admissions, advising, enrollment management, classes scheduling, and program assessment.
- Charlton College of Business EEO/AA Liaison, 2002-2005. Responsibilities include overseeing and approving the hiring processes of faculty, administrators and staff in the Charlton College in order to ensure compliance with the equal employment opportunities federal and state regulations and policies as well as to ascertain that the screening processes are consistent, transparent, and efficient.
- The representative of the University of Massachusetts Dartmouth in the University of Massachusetts System's I-495 Professional MBA Committee, 1998-2005. Responsibilities included the development of the Professional MBA Program, identification and attainment of the required resources, and the delivery and monitoring of the program. The first student cohort entered the program in December 1999.
- Chairperson (1997-2000) and Vice Chair (1994-1995) of Charlton College's AACSB Accreditation Steering Committee. Responsibilities included assignment of accreditation-related tasks to the college committees and department chairpersons and periodic follow up of task achievement. The tasks covered a wide spectrum of the college operations and resources, including mission and objectives, faculty composition and deployment, curricula, students, instructional resources and effectiveness, and intellectual contributions of the faculty. The College has successfully achieved its initial AACSB accreditation in spring 2000.
- Member, of the University's New England Association of Schools and Colleges (NEAS&C) Steering Committee, 1998-2000. Responsibilities included the preparation of the Self-Evaluation Report (SER) to be submitted to NEAS&C for the re-accreditation of the University. I worked with a subcommittee on the assessment of the University's

efforts in assessing its academic programs and learning outcomes and the writing of a reported that was later included in the SER report.

- Member of the Faculty Senate's Committee on General Education Assessment Fall 1999-2000. Responsibilities included the development of objectives, outcomes, and outcome measures for the General Education areas of in Math, Science and Technology that laid the foundation for the development of a comprehensive assessment program.

Academic Experience

- Professor of Information Systems, College of Business Administration, Kuwait University, September 2005-present.
- Professor Emeritus, University of Massachusetts Dartmouth, 2010-present.
- Professor of Information Systems, University of Massachusetts Dartmouth, 1998-2005.
- Visiting Professor at the College of Business Administration, Kuwait University, 2000/2001.
- Associate Professor of Information Systems, University of Massachusetts Dartmouth, 1992-1998.
- Tenured at the University of Massachusetts since September 1, 1996.
- Full Time Visiting Lecturer, University of Massachusetts Dartmouth, 1990-1992.
- Assistant Professor of Information Systems, University of Tanta, Egypt, 1987-1989.
- Assistant Professor of Information Systems, University of Alexandria, Egypt, 1989-1990
- Assistant Professor of Information Systems, Virginia Commonwealth University, 1985-1987.
- Assistant Lecturer, University of Alexandria, Egypt, 1976-1979.
- Demonstrator, University of Alexandria, Egypt, 1971-1996

Research Experience

Peer reviewed journal articles and proceedings

Journals:

- Khalil, O., Marouf, L., and Khalil, N. Academics' Knowledge Sharing Intentions and Behaviors: The Influence of Espoused Culture, Social Norm, and Attitude. *Journal of Information & Knowledge Management*, 2021, 20(2), (26 pages).
- Al-Hasan, A., Khalil, O., & Yim, D. Digital information diversity and political engagement: The impact of website characteristics on browsing behavior and voting participation. *Information Polity*, 2021, 26(1), pp. 21-37.

- Khalil, O., Marouf, L., and Khalil, N. Academics' Knowledge Sharing Attitudes, Intentions, and Behaviors: The Influence of Individual Characteristics. Arab Journal of Administrative Sciences, 2020, 27(3), pp. 531-563.
- Khalil, O. Abbas, A. H., and Hamdy, I. H. Understanding Tablets Adoption Intentions: A Two-Models Comparison, International Journal of Management and Applied Science (IJMAS), 2020, Vol 6, No. 6: 28-33.
http://ijmas.iraj.in/paper_detail.php?paper_id=17280&nameUnderstanding_Tablets_Adoption_Intentions:_A_Two-Models_Comparison
- Barnes, N. J., Khalil, N., Barnes, N.G., and Khalil, O. Individual Characteristics and Research Attitudes, Intentions, and Behaviors: The Experience of a Private Business College. Journal of Organization Psychology, 2020, Vol. 20, No. 3, pp. 73-90.
- Khalil, O., Abbas, H., and Hamdy, H. Tablets Adoption in an Arab Culture: Minding Pleasure over Usefulness. Arab Journal of Administrative Sciences, 2019, Vol. 26, No. 3, 445-469.
- Khalil, O. Faculty Research Intentions: The Influence of Attitude, Social Norms, Habit, and Research Barriers. Arab Journal of Administrative Sciences, 2019, Vol. 26, No. 1, pp. 127-158.
- Abbas, H., Khalil, O., and Hamdy, H. Determinants of the Behavioral Intention to Adopt Tablet Computers in an Arabian Milieu. The International Journal of Mobile Human Computer Interaction (IJMHCI), 2019, International Journal of Mobile Human Computer Interaction, 2019, Volume 11, Issue 1, pp. 16-39.
- Khalil, O., and Khalil, N. Business Research productivity and Barriers. The International Journal of Productivity and Quality Management, 2019, Vol. 26, No. 1, pp. 34-57.
- Khalil, O. The Influence of Individual Characteristics on Faculty Research Attitudes, Intentions, Behaviors, and Perceived Barriers: The Case of Kuwait University. Arab Journal of Administrative Sciences, 2018, Vol. 25, No. 2, pp. 313-347.
- Khalil, O., and A. Seleim. Determinants of Software Piracy Attitudes, Intentions, and Behaviors: Do Students and Non-Students Perceive Things Differently? Arab Journal of Administrative Sciences, 2018, Vol. 25, No. 1, pp. 9-44.
- Khalil, O., and L. Marouf. A Cultural Values Understanding of Nations' readiness for Knowledge Economy. Arab Journal of Administrative Sciences, 2017, Vol. 24, No. 1, pp. 1-29.
- Khalil, O., H. Ghanim, and R. Abdel-Razek. Determinants of the Information Systems Effectiveness at the Ministry of Communications-Kuwait. International Journal of Business Information Systems, 2016 Vol. 23 No. 4, pp. 406-431.
- Khalil, O. and A. Seleim. Determinants of Software Piracy Attitudes, Intentions, and Behaviors in Lebanon. Arab Journal of Administrative Sciences, 2016, Vol. 23, No. 1, pp. 7-41.
- Khalil, O. and Marouf, L. A Cultural Interpretation of Nations' Readiness for Knowledge Economy. Journal of Knowledge Economy, 2015, pp. 1-30.

- Khalil, O. Students' Experiences with the Business Internship Program at Kuwait University. *International Journal of Management Education*, 2015, Vol. 13, No. 3, pp. 202-217.
- Marouf, L., and Khalil, O. The Influence of Individual Characteristics on Knowledge Sharing Practices, Enablers, and Barriers in a Project Management Context. *International Journal of Knowledge Management*, Vol. 11, No. 1, 2015, pp. 1-27.
- Khalil, O., and A. Nasrallah. The Adoption of the Traffic Violation E-payment System. (TVEPS) of Kuwait. *The Electronic Journal of e-Government*, Vol. 12, No. 1, 2014, pp. 1-19.
- Khalil, O., H., Ghanim, and R. Abdel-Razek. The Influence of Individual Characteristics on Perceived Information Systems Qualities and Effectiveness at the Ministry of Communications, Kuwait. *Arab Journal of Administrative Science*, Vol. 21, No. 1, 2014, pp. 7-42.
- Khalil, O., and H. Ghanim. Perceived Technical Service Quality and Information Satisfaction at the Ministry of Communications, Kuwait. *Information Resources management Journal*, Vol. 26, No. 2, 2013, pp. 64-90.
- Khalil, O., and A. Seleim. Attitudes towards Information Ethics: A View from Egypt. *Journal of Information, Communication and Ethics in Society*, Vol. 10, No. 4, 2012, pp.240 - 261.
- Khalil, O., and T. Shea. Knowledge Sharing Barriers and Effectiveness at a Higher Education Institution. *International Journal of Knowledge Management*, Vol. 8, No. 2, 2012, pp. 43-64.
- Khalil, O. e-Government Readiness: Does National Culture Matter? *Government Information Quarterly*, Vol. 28, No. 3, 2011, pp. 388-399.
- Seleim, A., and O. Khalil. Understanding the Knowledge Management-Intellectual Capital Relationship: A Two-Way Analysis. *Journal of Intellectual capital*, Vol. 12, No. 4, 2011, pp. 586-614.
- Khalil, O., and A. Seleim. Culture and Knowledge Transfer Capacity: A Cross-National Study. *International Journal of Knowledge Management*. Vol. 6, No. 4, 2010, pp. 60-86.
- Khalil, O., and A. Seleim. National Culture Practices and Societal Information Dissemination Capacity, *Journal of Information and Knowledge Management*, Vol. 9, No. 2, 2010, pp. 127-144.
- Khalil, O., and A. Seleim. A. Cultural Values Interpretation for Societal Information Dissemination Capacity: An Exploratory Study, *Arab Journal of Administrative Sciences*, Vol. 16, No. 3, 2009, pp. 455-488.
- Alshawaf, A., and O. Khalil. IS Success factors and IS Organizational Impact: Does Ownership Type Matter in Kuwait? *International Journal of Enterprise Information Systems*, Vol. 4, No. 2, 2008, pp. 13-33.
- Khalil O., and Seleim, A. Knowledge Management and Organizational Performance in the Egyptian Software Firms, *International Journal of Knowledge Management*, Vol. 3, No. 4, 2007, pp. 37-66.

- Mady, M. T., and Khalil, O. IT Adoption and Manufacturing Performance in Kuwaiti Industrial Corporations, *International Journal of Services and Operations Management*, Vol. 2, No. 1, 2006, pp. 60-77.
- Khalil, O., Claudio, A., and Seliem, A. Knowledge Management: The Case of the Acushnet Company, *Society for Advancement of Management (SAM) Journal*, Vol. 71, No. 3, 2006, pp. 34-44.
- Khalil, O, Scott, S., and Benavides, C. Faculty Perceptions and Use of Instructional Technology in the College Classroom. *Journal of Instruction Delivery Systems*, Vol. 19, No. 2, 2005, pp. 6-10.
- Seliem, A., Ashour, A., and Khalil, O. Knowledge Acquisition and Transfer in Egyptian Software Firms. *International Journal of Knowledge Management*. Vol. 1, No. 4, 2005, pp. 43-72.
- Khalil, O., and Mady, M. T. IT Adoption and Industry Type: Some Evidence from Kuwaiti Manufacturing Companies, *International Journal of Enterprise Information Systems*, Vol. 1, No. 4, 2005, 39-54.
- Seliem, A., Ashour, A., and Khalil, O. Knowledge Documentation and Application in Egyptian Software Firms." *Journal of Information and Knowledge Management*, Vol. 4, No. 1, 2005, pp. 1-13.
- Elkordy, M., and Khalil, O. EIS Information: Use and Quality Determinants. *Journal of Information Resources Management*, Vol. 18, No. 2 (April-June), 2005, pp. 68-93.
- Karakaya, F., and Khalil, O. Determinants of Internet Adoption in Small and Medium-Sized Enterprises. *International Journal of Internet and Enterprise Management*, Vol. 2, No. 4, 2004, pp. 341-365.
- Seliem, A., Ashour, A., Khalil, O., and Miller, S. IS Characteristics and Effectiveness in Private and Public Egyptian Companies. *Arab Journal Administrative Sciences*, Vol. 10, No. 1, 2003, pp. 71-92.
- Seliem, A., Ashour, A., Khalil, O., and Miller, S. The Relationship of Some Organizational Factors to Information Systems Effectiveness: A Contingency Analysis of Egyptian Data. *Journal of Global Information Management*, Vol. 11, No. 1 (Jan.-March), 2003, pp. 40-71.
- Khalil, O., and Wang, S. Information Technology Enabled Meta-Management for Virtual Organizations. *International Journal of Production Economics*, Vol. 75, 2002, pp. 127-134.
- Chopoorian, J., Witherell, R., Khalil, O., and Ahmad, M. Mind Your Business by Mining Your Data. *Society for Advancement of Management (SAM) Journal*, Vol. 66, No. 2, 2001, pp. 45-51.
- Khalil, O., Strong, Kahn, B., and Pipino, L. Teaching Information Quality in IS Undergraduate Education. *Informing Science*, Vol. 2, No. 3, 1999, pp. 53-59.
- Targowski, A., and Khalil, O. From IT to ICT. *Information Management*, Vol. 12, No. 3-4, 1999, pp. 13-14.
- Khalil, O., and Harcar, T. Relationship Marketing and Data Quality Management. *Society for Advancement of Management (SAM) Journal*, Vol. 64, No 2 (spring), 1999, pp. 26-33.

- Mathieu, R., and Khalil, O. Data Quality in the Database Systems Course. Data Quality, Vol. 4, No. 1, 1999, www.dataquality.com/998mathieu.htm. 10 pages.
- Khalil, O., and Elkordy, M. The Relationship between User Satisfaction and Systems Usage: Empirical Evidence from Egypt. Journal of End User Computing, Vol. 11, No. 2, 1999, pp. 21-28.
- Khalil, O., and Elkordy, M. The Relationship of Some Personal and Situational Factors to IS Effectiveness: Empirical Evidence from Egypt," Journal of Global Information Management, Vol. 5, No. 2, 1997, pp. 22-34.
- Khalil, O. Implications for the role of Information Systems in a Business Process Reengineering Environment. Information Resources Management Journal, Vol. 10, No 1, 1997, pp. 36-43.
- Khalil, O. Innovative Work Environment: The Role of Information Technology and Systems. SAM Advanced Management Journal, Vol. 61, No. 3, 1996, pp. 32-36.
- Khalil, O. Enabling Total Quality Management through Information Systems. Competitiveness Review Journal, Vol. 5, No. 2, 1995, pp. 48-58.
- Khalil, O, and Melcher, J. D. Office Automation's Threats to Health and Productivity: A New Management Concern. SAM Advanced Management Journal, Summer, 1994.
- Khalil, O. Artificial Decision-Making and Artificial Ethics: A Management Concern. Journal of Business Ethics, Vol.12, 1993, pp. 313-321.
- Khalil, O. Clark, J. D. The Influence of Programmer's Cognitive Complexity on Program Comprehension and Modification. International Journal of Man-Machine Studies, Vol. 31, 1989.

Peer Reviewed Proceedings:

- "Understanding Tablets Adoption Intentions: A Two-Models Comparison". Proceedings of Research World International Conference, Barcelona, Spain, March 11-12, 2020, pp. 16-21. (With H. Abbas and H. Hamdy).
- "Individual Characteristics and Research Attitudes, Intentions, and Behaviors: The Experience of a Private Business College." Proceedings of the Marketing Management Association Spring Conference, Chicago on March 25-27, 2020. (With N. J. Barnes, N. Khalil, and N. Barnes)
- "Perceived Research Barriers for Faculty and the Influence of Individual Characteristics: The Experience of a Private Business College." Proceedings of the Marketing Management Association Fall Educators' Conference, Kansas City, MO, September 19-21, 2018. (With. N. Barnes, N. O. Barnes, and N. Khalil)
- "Research Barriers at a Middle-Eastern Higher Education Institution" Proceedings of the Tokyo 14th International Conference on Business, Economics, Social Science & Humanities BESSH2017, Tokyo, Japan, March 27-28, 2017. An extended abstract.

- "A Cultural Values Understanding of Nations' Readiness for Knowledge Economy" Proceedings of the Society for Advancement in Management's International Conference, Arlington, VA-USA, April 7-10, 2016 (with L. Marouf).
- "Determinants of Software Piracy Attitude, Intention and Behavior in Lebanon: Do Students and Non-Students See Things Differently?" The publication of the ACERP 2015 Conference, Osaka, Japan, March 26-29. An extended abstract. (With A. Seleim).
- "Determinants of Software Piracy Attitude, Intention and Behavior: Evidence from Lebanon," the publication of the ACERP 2014 Conference, Osaka, Japan, March 27-31. An extended abstract. (With A. Seleim).
- "The Influence of Individual Characteristics on Perceived Information Systems Qualities and Effectiveness at the Ministry of Communications, Kuwait." Proceedings of the International Business Conference of the Society for Advancement of Management (SAM), March 21 –24, 2013, Arlington, Virginia (with H. Ghanim).
- "Users' Perceived Technical Service Quality and Information Satisfaction at the Ministry of Communications (MOC) of Kuwait," Proceedings of the Academy of Science, Engineering and Technology's ICIS 2012 Conference, Kuala Lumpur, Malaysia, February 19-21. An extended abstract (with H. Ghanim).
- "Determinants Of E-government Adopt in Kuwait: The Case Of The Traffic Violation E-payment System (TVEPS)," Proceedings of the ICDGS 2011: International Conference on e-Democracy, e-Government, and e-Society, Bangkok, Thailand, March 29-31, 2011. An extended abstract (with A. Al-Nasrallah).
- "Understanding the Relationship between Knowledge Management (KM) and Intellectual Capital (IC): A Two-Way Analysis." The International Conference and Exhibition on Knowledge-Based Business, Industry and Education, Manama, Bahrain, 8-10 January 2011 (with A. Seleim).
- "Knowledge Sharing (KS) Barriers in a Higher Education Institution." Proceedings of the IBIMA's 15th International Conference, November 6-7, 2010, Cairo-Egypt. (with Tim Shea)
- "A Cultural Interpretation to e-Government Readiness." Proceedings of the Second International Conference on Engineering Systems Management & Applications, AUS, Sharjah, March 30-April 1, 2010.
- "National Culture Practices and Societal Information Dissemination Capacity." Proceedings of the International Conference on Information Science, Technology and Applications (ISTA 2009), Kuwait, March 20-22, 2009 (with A. Seleim).
- "Societal Information Dissemination Capacity: A national Cultural Interpretation." Proceedings of the Society for Advancement of Management International Conference, Arlington, VA, April 3-6, 2008 (with A. Seleim).
- "Interdisciplinary Business and Economics Research." Panel abstract, the Proceedings of the College of Business Administration's (CBA) 2008 Internal Research Conference, Kuwait University, Kuwait, March 31 (with M. El-Sakka and I. El-Sayed).
- "Organizational Readiness for Knowledge Transfer: The Case of a Northern Eastern Company," Proceedings of the Society for Advancement of Management International Conference, Orlando, FL, April 6-9, 2006 (with A. Al-Saffar and A. Saini).

- "Barriers to Knowledge Sharing: The experience of a higher education institution: research in progress," Proceedings of the International conference of Information Resources Management Association (IRMA), San Diego, CA, May 15-18, 2005 (with T. Shea and G. Hense).
- "Why is this My Problem? The Expanding Role of IT Trainers for Enterprise Information Systems: Research in progress," Proceedings of the International conference of Information Resources Management Association (IRMA), San Diego, CA, May 15-18, 2005 (with T. Shea and A. Gunasekaran).
- "Knowledge Management Practice: The Case of the Acushnet Company," Proceedings of the Society for Advancement of Management International Conference, Las Vegas, April 3-5, 2005 (with A. Claudio and A. Seleim).
- "Faculty Perception and Use of IT-Mediated Classrooms," Proceedings of the International Conference of the Society for Advancement of Management (SAM), Baltimore, MD, March 17-18, 2004. (With S. Scott and C. Benavides).
- "ERP Training Effectiveness: A Field Experience from a Higher Education Institution: Research in Progress," Proceedings of the Information Resources Management Association's (IRMA) 2004 International Conference, New Orleans, LA, May 24-27. (with T. Shea)
- "KM and Organizational Performance in Egyptian Software Industry: Research in Progress," The Proceedings of Information Resources Management Association's (IRMA) 2004 International Conference, New Orleans, LA, May 24-27. (With A. Seleim).
- "IT Adoption and Manufacturing Performance: Preliminary Results from Kuwaiti Industrial Corporations," Proceedings of the SAM International Business Conference, Orlando, FL, April 10-13, 2003 (with T. Mady).
- "EIS Information: Usage and quality determinants," Proceedings of the Information Resources Management's International Conference, Seattle, May 2002. (an abstract) (With M. Elkordy).
- "IT Adoption in Kuwaiti Industrial Corporations: An Explanatory Investigation," Proceedings of the, Society for Advancement of Management's (SAM) Conference, Washington DC, 2002 (with T. Mady).
- "Electronic Commerce Use in Small and Medium-Sized Enterprises: Some Evidence from Northeastern United States," Proceedings of the IFIP International E-Commerce Conference, 2001 (with F. Karakaya).
- "Information Systems in Egyptian Private and Public Manufacturing Companies: Are there any Differences in Characteristics and Effectiveness?" Proceedings of BITWorld 2001 Conference, Cairo, Egypt, June 4-6, 2001 (with A. Seliem, A. Ashour, and S Miller).
- "The Ideology of the Information Wave (IW)," Proceedings of the 11th International Conference of the Information Resources Management Association (IRMA), 2000 (with A. Targowski).
- "Marketing Intelligence (MI): Is It Intelligently used?" Proceedings of the Society for Advancement of Management 1999 Conference, forthcoming (with N. Al Aref).

- "Paradigm Shift: From IT to ICT," Proceedings of the 10th International Conference of the Information Resources Management Association (IRMA), 1999, pp. 1029-1034 (with A. Targowski).
- "Knowledge Management (KM): What Should Managers Know?" Proceedings of the Society for Advancement of Management 1999 Conference, (with R. Mieli).
- "Outcome Assessment: Sharing Experiences and Lessons Learned," Panel Abstract, Proceedings of NEDSI, 1999, p. 274 (with A. Mathur, M. Tafti, and R. McNeil).
- "Competing in the Knowledge Economy: New Challenges for IT Management" Proceedings of the 8th Annual Conference on Competitiveness in the Global Market Place, October 1998, pp. 220-229 (with R. Miele).
- "Data and Information Quality in IS Education," Panel Abstract, Proceedings of the 1998 Information Resources management Association Conference, Boston, MA, p. 946.
- "Database Marketing and Data Quality," Proceedings of the Academy of Marketing Science 1998's Conference, March 1998 (with J. Chopoorian and M. Ahmed).
- "Mind Your Business by Mining Your Data," Proceedings of the Society for Advancement of Management 1998 Conference, 417-423 (with J. Chopoorian, R. Witherell, and M. Ahmed). [A revised version will be published in the Society for Advancement of Management (SAM) Journal in a forthcoming issue].
- "EIS Usage: A Cross- Cultural Study- Research in Progress," Proceedings of the 4th European Conference on the Evaluation of Information Technology, Netherlands, 1997, (with M. Elkordy).
- "Competing in a Global Market: Is Data Quality a Real Obstacle?" Proceedings of the 8th Annual Conference on Competitiveness in the Global Market Place, 1997, pp. 446-457 (with R. Witherell).
- "Teaching Data Quality in the Undergraduate database Course," Proceedings of the 1997 Information Quality Conference, MIT (with R. Mathieu).
- "Information Audit: A Managerial Tool for Successful PBR," Proceedings of the 8th International Conference of the Information Resources Management Association (IRMA), 1997 (with K. R. Haley)
- "What Motivates Egyptian IS Managers and Personnel: Some Preliminary Evidence," Proceedings of the ACM Special Interest Group of Computer Personnel Research (SIGCPR) International Meeting, 1997 (with R. Zawaki, P. Zawaki, and A., Seliem)
- "Relationship Marketing and Data Quality Management," Proceedings of the Society for Advancement of Management (SAM) International Conference, 1997 (with T. Harcar) [A revised version has been published in the Society for Advancement of Management (SAM) Journal].
- "Quality of IS Service: Empirical Evidence from Egypt," Proceedings of the Society for Advancement of Management (SAM) International Conference, 1997 (with N. El Aref)
- "The Relationship Between User Satisfaction and Systems Usage: Empirical Evidence from Egypt," Proceedings of the Annual Meeting of the Northeast Decision Sciences

- Institute (NEDSI), 1996 (With M. Elkordy). [A revised version of this paper has been published in the Journal of End User Computing]
- "The Relationship of Some Personal and Situational Characteristics to Information Systems Effectiveness: A Replication Using Egyptian Data," Proceedings of the 7th International Conference of the Information Resources Management Association (IRMA), 1996 (M. Elkordy). [A revised version of this paper has been published in the Journal of Global Information Management, 5, 2, 1997],
 - "The Relationship between Some Decision and Task Characteristics and Information Systems Effectiveness: Empirical Evidence from Egypt," Proceedings of the ACM Special Interest Group of Computer Personnel Research (SIGCPR)/Special Interest Group of Management Information Systems (SIGMIS) International Meeting, 1996 (with M. Elkordy).
 - "Partnering with IS to Reengineer Your Company," Proceedings of the Society for Advancement of Management (SAM) International Conference, 1996.
 - "Business Process Reengineering: A Life Cycle Perspective," Proceedings of the 1995 Annual Meeting of the Northeast Decision Science Institute, 1995.
 - "Implications for the role of Information Systems in a Business Process Reengineering Environment." Proceedings of the Information Resource Management Association's (IRMA) National Meeting, 1995. [A revised version of this paper has been published in Information Resources Management Journal, 10, 1, 1997].
 - "Innovative Work Environments: The Role of Information Technology and Systems." Proceedings of the Society for Advancement of Management 1995 International Management Conference, 1995. [A revised version of this paper has been published in SAM Advanced Management Journal, 61, 3, 1996].
 - "An Empirical Investigation of the Relationship between the Decision Maker's Cognitive Complexity and Cognitive Moral Development," Proceedings of the Fourth Annual World Business Congress 1996 Meeting of the International Management Development Association (IMDA), 1995 (with J. Dorris).
 - "Information Systems and Total Quality Management: Establishing the Link." Proceedings of the ACM Special Interest Group of Computer Personnel Research (SIGCPR) 1994 International Meeting, 1994.
 - "Enabling Total Quality Management through Information Systems." Proceedings of the 1994 Annual Meeting of the Northeast Decision Science Institute, 1994. [A revised version of this paper has been published in the Competitiveness Review Journal, 5, 5, 1995].
 - "Enabling Alliances through Information Partnerships." Proceedings of the Society for Advancement of Management International Management Conference, 1994 (with T. Mathews).
 - "Ergonomics in Office Automation: High Touch in High Tech." the Proceedings of the Information Resources Management Association's (IRMA) International Conference, 1994.
 - "Business Process Reengineering: The Role of Information Technology," Proceedings of

- the Academy of Business Administration (ABA) Global Business Trends, 1994.
- "An Evaluation of Pre-college Computer Education in Egypt," Proceedings of the Annual Meeting of the Community of Mediterranean Universities (CUM), 1990.
 - "Panoramic View of Recent Federal and State Legislation to Curb Computer Related Crime," American Business Law Association District One Proceedings, 1987 (with W. Daughtrey).
 - "The Influence of Programmer's Cognitive Complexity on Program Comprehension and Modification," Proceedings of the 1985 Annual Meeting of the Decision Sciences Institute (DSI), 1986, an abstract, (with J. D. Clark).

Edited Scholarly Books:

- Rouibah, K., Khalil, O. Atifi, A., and Alshawaf, A. Emerging Markets and E-Commerce in Developing Economies, Idea Group Inc. (IGI) , 2009, pp. 498.
- Gunasekaran, A., Khalil, O., and Rahman, S. M. Knowledge and Information Technology Management: Human and Social Perspectives (Hershey, PA: Idea Group Publishing, 2003, 367 pages.

Chapters in Scholarly Edited Books:

- "IS Success Factors and IS Organizational Impact: Does Ownership Type Matter in Kuwait?" In A. Gunasekaran, and T. Shea (Ed.). Organizational Advancements through Enterprise Information Systems: Emerging Applications and Developments (Hershey, PA: IGI Global), 2010, pp. 240-261.
- "Knowledge Management and Organizational Performance in the Egyptian Software Firms." In Pierre F. Tiako (Ed.). Software Applications: Concepts, Methodologies, Tools, and Applications (Hershey, PA: IGI Global), 2009, pp. 2614-2644.
- "Knowledge Acquisition and Transfer in developing Countries: The Experience of the Egyptian Software Industry." In M. E. Jennex (Ed.). Knowledge Management in Modern Organizations (Hershey, PA: Idea Group Publishing Inc.), 2007, pp. 302-334.
- "Determinants of Information Quality and Use of Executive Information Systems (EIS) in UK." In: M. Khosrow-Pour (Ed.). Emerging Information Resources Management and Technologies (Hershey, PA: Idea Group Publishing Inc.), 2007, pp. 89-122.
- "Relationship of Some Organizational Factors to Information Systems Effectiveness." In Advanced Topics in Global Information Management, Volume 3
DOI: 10.4018/9781591402510.ch018.ch000
- "The relationship of some personal and situational factors to IS effectiveness: empirical evidence from Egypt." In Neil G. Shaw (Ed.). Strategies for managing computer software upgrades, 2001, 22-34.

Others:

- Review of David A. Lien, The Basic Handbook: Encyclopedia of the Basic Computer Language, published in SAM Advanced Management Journal, Summer, 1987, p. 58.
- "An Evaluation of Software Science and its Potential Role in Software Management,"

working paper, Department of Business Computer Information Systems, University of North Texas, 1985, pp. 1-29. (With M. T. Vanecek).

Professional Experience

Presentations made at professional meetings:

NOTE: Many of the following presentations covered topics that have also been published in journals and conferences proceedings (please see the journal articles and Peer reviewed proceedings sections).

- Research Barriers at a Middle Eastern Higher Education Institution. Presented at the Tokyo 14th International Conference on Business, Economics, Social Science & Humanities BESSH2017, Tokyo, Japan, March 27-28, 2017.
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- A Cultural Values Understanding of Nations' Readiness for Knowledge Economy. Presented at the Society for Advancement in Management's International Conference, Arlington, VA-USA, April 7-10, 2016.
- Research Productivity and Barriers: The Views of the Business Faculty at Kuwait University. Presented at the 2nd Conference for Business Schools of the Gulf Cooperation Council's Universities, Kuwait, March 15, 2016.
- Determinants of Software Piracy Attitude, Intention and Behavior in Lebanon: Do Students and Non-Students See Things Differently? Presented at the ACERP 2015 Conference, Osaka, Japan, March 26-29.
- Determinants of Software Piracy Attitude, Intention and Behavior: Evidence from Lebanon. Presented at the ACERP 2014 Conference, Osaka, Japan, March 27-31.
- The Influence of Individual Characteristics on Perceived Information Systems Qualities and Effectiveness at the Ministry of Communications, Kuwait. Presented at the International Business Conference of the Society for Advancement of Management (SAM), March 21 –24, 2013, Arlington, Virginia.
- Users' Perceived Technical Service Quality and Information Satisfaction at the Ministry Of Communications (MOC) of Kuwait. Presented at the Academy of Science, Engineering and Technology's ICIS 2012 Conference, Kuala Lumpur, Malaysia, February 19-21. An extended abstract.
- Determinants of E-government Adopt in Kuwait: The Case of the Traffic Violation E-payment System (TVEPS). Presented at the ICDGS 2011: International Conference on e-Democracy, e-Government, and e-Society, Bangkok, Thailand, March 29-31, 2011.
- Determinants of e-Gov Adopt in Kuwait: The Case of the Traffic Violation E-payment System (TVEPS). Presented at the Second Kuwait Conference on e-Services and e-Systems, Kuwait, 2011.
- Understanding the Relationship between Knowledge Management (KM) and Intellectual Capital (IC): A Two-Way Analysis. Presented at the International Conference and Exhibition on Knowledge-Based Business, Industry and Education, Manama, Bahrain, 8-10 January, 2011.

- Knowledge Sharing (KS) Barriers in a Higher Education Institution. Presented in the Seminar Series of the QMIS Department, Kuwait University, Spring 2011.
- A Cultural Interpretation to e-Government Readiness. Presented at the Second International Conference on Engineering Systems Management & Applications, AUS, Sharjah, March 30-April 1, 2010.
- A Cultural Interpretation to e-Government Readiness. Presented in the Seminar Series of the QMIS Department, Kuwait University, Spring 2010.
- National Culture Practices and Societal Information Dissemination Capacity. Presented at the International Conference on Information Science, Technology and Applications (ISTA 2009), Kuwait, March 20-22, 2009.
- Societal Information Dissemination Capacity: A national Cultural Interpretation. Presented at the Society for Advancement of Management International Conference, Arlington, VA, April 3-6, 2008.
- E-Commerce Use in Southeastern Massachusetts Today. Presentation at South Coast e-commerce Conference, University of Massachusetts, Dartmouth, USA, April 27, 2007.
- Organizational Readiness for Knowledge Transfer: The Case of a Northern Eastern Company. Presented at the International Conference of the Society for Advancement of Management (SAM), Orlando, FL, April 6-9, 2006.
- Barriers to Knowledge Sharing: The experience of a higher education institution: research in progress. Presented at the International conference of Information Resources Management Association (IRMA), San Diego, CA, May 15-18, 2005.
- Why is this My Problem? The Expanding Role of IT Trainers for Enterprise Information Systems: Research in progress. Presented at the International conference of Information Resources Management Association (IRMA), San Diego, CA, May 15-18, 2005.
- "Faculty Perception and Use of IT-Mediated Classrooms." Presented at the International Conference of the Society for Advancement of Management (SAM), Baltimore, MD, March 17-18, 2004.
- IT Classrooms: Faculty Perspectives. Presented at the Learning + Technology Expo, UMASS Dartmouth, March 29-April 2, 2004.
- ERP Training Effectiveness: A Field Experience from a Higher Education Institution: Research in Progress. Presented at the Information Resources Management Association's (IRMA) 2004 International Conference, New Orleans, LA, May 24-27.
- KM and Organizational Performance in Egyptian Software Industry: Research in Progress. Presented at Information Resources Management Association's (IRMA) 2004 International Conference, New Orleans, LA, May 24-27.
- IT Adoption and Manufacturing Performance: Preliminary Results from Kuwaiti Industrial Corporations. Presented at the International Conference of the Society for Advancement of Management (SAM), Orlando, FL, April 10-13, 2003.
- EIS Information: Usage and quality determinants. Presented at the Information Resources Management's International Conference, Seattle, May, 2002.

- IT Adoption in Kuwaiti Industrial Corporations: An Explanatory Investigation. Presented at the, Society for Advancement of Management's (SAM) Conference, Washington DC, April, 2001.
- Meta-management: Responsibilities, IT Role and Challenges. Presented at the Annual Meeting of the American Society for Competitiveness, October, 1999.
- Paradigm Shift: From IT to ICT. Presented at the 10th International Conference of the Information Resources Management Association (IRMA), May, 1999.
- Knowledge Management (KM): What Managers Should Know? Presented at the Society for Advancement of Management Conference, March, 1999.
- Competing in the Knowledge Economy: New Challenges for IT Management. Presented at the 8th Annual Conference on Competitiveness in the Global Market Place, October 1998.
- Database Marketing and Data Quality. Presented at the Academy of Marketing Science Conference, March, 1998.
- Mind Your Business by Mining Your Data. Presented at the Society for Advancement of Management Conference, March, 1998.
- EIS Usage: A Cross- Cultural Study- Research in Progress. Presented at the 4th European Conference on the Evaluation of Information Technology, Netherlands, 1997.
- Competing in a Global Market: Is Data Quality a Real Obstacle? Presented at the 8th Annual Conference on Competitiveness in the Global Market Place, 1997.
- Information Audit: A Managerial Tool for Successful PBR. Presented at the International Conference of the Information Resources Management Association (IRMA), 1997.
- What Motivates Egyptian IS Managers and Personnel: Some Preliminary Evidence. Presented at the ACM Special Interest Group of Computer Personnel Research (SIGCPR) International Meeting, 1997.
- Relationship Marketing and Data Quality Management. Presented at the Society for Advancement of Management (SAM) International Conference, 1997.
- Quality of IS Service: Empirical Evidence from Egypt. Presented at the Society for Advancement of Management (SAM) International Conference, 1997.
- The Relationship between User Satisfaction and Systems Usage: Empirical Evidence from Egypt. Presented at the Annual Meeting of the Northeast Decision Sciences Institute (NEDSI), 1996.
- The Relationship of Some Personal and Situational Characteristics to Information Systems Effectiveness: A Replication Using Egyptian Data. Presented at the 7th International Conference of the Information Resources Management Association (IRMA), 1996.
- The Relationship between Some Decision and Task Characteristics and Information Systems Effectiveness: Empirical Evidence from Egypt. Presented at the ACM Special

- Interest Group of Computer Personnel Research (SIGCPR)/Special Interest Group of Management Information Systems (SIGMIS) International Meeting, 1996, pp. 125-137.
- "Partnering with IS to Reengineer Your Company," Presented at the Society for Advancement of Management (SAM) International Conference, 1996.
 - Business Process Reengineering: A Life Cycle Perspective. Presented at the 1995 Annual Meeting of the Northeast Decision Science Institute, 1995.
 - Implications for the role of Information Systems in a Business Process Reengineering Environment. Presented at the Information Resource Management Association's (IRMA) National Meeting, 1995.
 - Innovative Work Environments: The Role of Information Technology and Systems. Presented at the Society for Advancement of Management 1995 International Management Conference, 1995.
 - An Empirical Investigation of the Relationship between the Decision Maker's Cognitive Complexity and Cognitive Moral Development. Presented at the Fourth Annual World Business Congress 1996 Meeting of the International Management Development Association (IMDA), 1995.
 - Information Systems and Total Quality Management: Establishing the Link. Presented at the ACM Special Interest Group of Computer Personnel Research (SIGCPR) International Meeting, 1994.
 - Enabling Total Quality Management through Information Systems. Presented at the Annual Meeting of the Northeast Decision Science Institute, 1994.
 - Ergonomics in Office Automation: High Touch in High Tech. Presented at the Information Resources Management Association's (IRMA) International Conference, 1994.
 - Business Process Reengineering: The Role of Information Technology. Presented at the Academy of Business Administration (ABA) Global Business Trends, 1994.
 - An Evaluation of Pre-college Computer Education in Egypt. Presented at the Annual Meeting of the Community of Mediterranean Universities (CUM), 1990.
 - Privacy and Security Issues in Computer-Based Information Systems. Presentation made at the Arab association for Information and Microfilm Systems (AAIMS), 1998.
 - Panoramic View of Recent Federal and State Legislation to Curb Computer Related Crime. Presented at the American Business Law Association District One Meeting, 1987.
 - The Influence of Programmer's Cognitive Complexity on Program Comprehension and Modification. Presented at the 1985 Annual Meeting of the Decision Sciences Institute (DSI), 1986.

Offices held and roles played in professional organizations and meetings:

- Member, the Information Resources Management Association (IRMA) Executive Council, 2003-2010.
- Vice President for Membership, Information Resources Management Association, 1997-2003.

- Committee Member for Arrangement, SIGCPR 1998 International Meeting, Boston, MA.
- Co-Chair, Program committee, 1998 Information Resources Management Association International Conference, Boston, MA.
- Member, Editorial Board, Information Resources Management Journal, 1997-present.
- Member, Editorial Board, Journal of Cases on Information Technology (formerly Annals of Cases on Information Technology Applications & Management in Organizations, 1998-present).
- Member, Editorial Review Board, SAM Advanced Management Journal, 1987-present.
- Member, Editorial Review Board, Arab Journal of Administrative Sciences, 2001-present.
- Ad hoc reviewer, the Journal of Organizational and End User Computing (JOEUC).
- Ad hoc reviewer, the International Journal of Information & Knowledge Management.
- Ad hoc reviewer, the International Journal of Knowledge Management Studies.
- Ad hoc reviewer, the journal of information systems in developing countries.
- Ad hoc reviewer, the Global Information Management Journal.
- Reviewed papers for a special issue of the Journal of MIS, 1997.
- Reviewed papers for the International Conference on Frontiers of Information Technology (FIT 2011), December 19-21, Islamabad, Pakistan.
- Reviewed papers for the ACM Special Interest Group of Computer Personnel Research (SIGCPR)/Special Interest Group on Management information systems (SIGMIS) Conferences of 2000,1999, 1997, 1996, and 1995, 1994.
- Reviewed papers for the Northeast Decision Science institute's EDSI) Conferences of 2000, 1997, 1996, 1995, and 1994.
- Reviewed papers for the Information Resources Management Association's (IRMA) Conferences of 1999, 1998, and 1997.
- Reviewed papers for the Society for Advancement of Management Conferences, 1997-2016.
- Reviewed papers for the Economic Development and Competitiveness Conference, Dec. 12-13, 2006, College of Business Administration, Kuwait University.

A selection of attended professional meetings and workshops (1990-present):

- Attended a workshop on corruption, organized by KU Faculty Association, June 27-28, 2019, Kuwait.
- Attend a series of AACSB-related workshops on planning, curriculum development, and assurance of learning, College of Business Administration, 2017-2019.
- Attended the "2nd Business Research Symposium 2018", Oct. 31, 2018

- Arranged and led two meetings for the faculty of the College of Business Administration, Kuwait University, to discuss faculty related issues (e.g., research and promotions) in the AY 2011/2012.
- Attended all the research presentations via the Quantitative Methods & Information Systems Department's seminars, 205-present, Kuwait University.
- Attend a two-days' workshop on "Achieving Teaching Excellence," Center for Teaching Excellence, Kuwait University, April 28-29, 2007.
- A one-day workshop on grant proposals writing. UMass Dartmouth, Spring 2005.
- A number of e-commerce presentations through Southeastern Massachusetts E-commerce Network, 2001-2005.
- The Mini Conference for Faculty Research, University of Massachusetts Amherst, 1999.
- An Oracle Training Program, University of Massachusetts Dartmouth, 1998.
- AACSB Outcome assessment workshop, Nashville, 1998.
- AACSB Continuous Improvement Workshop, 1998, 1999.
- AACSB Annual Meeting, Boston, 1997.
- AACSB Continuous Improvement Workshop, San Diego, 1997.
- The ACM's Special Interest Group on Computer Personnel Research (SIGCPR) International Conferences: 1994, 1995, 1996, 1997, and 1998.
- The Northeastern Decision Science (NEDSI) Meetings: 1994, 1995, 1996, 1999.
- The Society for Advancement of Management International Management Conferences: 1995, 1996, 1997, 1998, 1999. 2001, 2002, 2003, 2004, and 2005.
- The Information Resource Management Association's (IRMA) Meetings: 1994-2005.
- The Annual International Conference on Information Systems (ICIS): 1992, 1993, 1996, 1997, 1999.
- The American Society for Competitiveness Meetings, 1994, 1997, and 1998.
- The International Management Development Association's Annual Meeting, 1995.
- The International Business Schools Computing Association's (IBSCA) Meeting, 1994.
- The Academy of Business Administration's (ABA) Global Business Trends Conference, 1994.
- A 6-hour workshop on "Writing Grant Proposals" organized by the UMASS Dartmouth's Office of Research and Sponsored Programs, 1993.
- A one-day workshop on "Presenting Data and Information," Providence, RI, 1993.
- A symposium on "Collaborative Engineering: Toward a More Efficient Product

Development Process," MIT, Boston MA, 1993.

- The GroupSystems V: Northeast User Forum, New York University, N. Y., 1992.

Professional awards and honors

- Selected as the "Distinguished Researcher" among professors, College of Business Administration, 2017-1018.
- Recognition of my participation as a keynote speaker at the International Conference and Exhibition on Knowledge-Based Business, Industry and Education, Manama, Bahrain, 8-10 January, 2011.
- Recognition of my role as the coordinator of the CBA's Internal Research Conference Committee, March 31, 2008.
- Recognition of my participation as a keynote Speaker at the 11th Libraries Day at Kuwait University, Kuwait, April 24, 2007.
- Recognition of my participation as a keynote Speaker at the 18th Computer Conference on Information Technology and Sustainable Development, Al-Riyadh, Saudi Arabia, March 26-29, 2006.
- Recognition of Service Award by Delta Mu Delta for contribution to the advancement of the Charlton College of Business, UMASSD, Spring 2005.
- Recognition of Service Award for Contribution to the Association for Computing Machinery (ACM) SIGCPR 1998.
- The Information Resources Management Association's Organizational Leadership Award, 1998.
- Best academic performance award as a PhD candidate, University of North Texas, AY 1983/84.
- Awarded a scholarship to pursue graduate studies abroad by the Egyptian Government when I was working as an Assistant Lecturer at Alexandria University, 1978.

Other professional development activities

- A session Chair, at the "1st Business Research Symposium 2018", College of Business Administration, Kuwait University, March, 2017.
- Supervised a master's thesis, entitled "Determinants of the IS Success at the Ministry of Communications (MOC)-Kuwait," in preparation by Haitham G. A. Ghanim, the Arabian Gulf University of Bahrain. Completed June 2012.
- Supervised a master's thesis, entitled "Determinants of e-government Usage in Kuwait: The Case of Online Traffic Violation Payment System – UTAUT," by Alaa Nasrallah, Kuwait University, Kuwait. Completed 2010.
- Organized and chaired a panel discussion on "Kuwait's e-Government Initiative: Status and Challenges" at the Second Kuwait Conference on e-Services and e-Systems, Kuwait, April 5-7, 2011.

- Invited Speaker at the KBIE-2011 Conference, 08-10 January, 2011, The University College of Bahrain, Bahrain. My talk was on "Cultural Determinants of e-Government Readiness."
- Invited Speaker at the International Conference on Frontiers of Information Technology (FIT 2010), December 21-23, Islamabad, Pakistan. The presentation topic was on "e-Government Adoption: A cultural Interpretation."
- A panelist, on "Pakistan's Readiness to Exploit Revival of IT Industry Internationally: A Gap Analysis" at the International Conference on Frontiers of Information Technology (FIT 2010), December 21-23, Islamabad, Pakistan.
- Panelist on "Information Technology and Social Issues" Panel. International Conference on Information Science, Technology and Applications (ISTA 2009), Kuwait, March 20-22, 2009.
- Panel Chair and panelist on "Interdisciplinary Business and Economics Research." The College of Business Administration's (CBA) 2008 Internal Research Conference, Kuwait University, March 31, 2008.
- Keynote Speaker at the 11th Libraries Day at Kuwait University, Kuwait, April 24, 2007.
- Topic: "Libraries and e-Resources: The Expectations and Roles."
- Keynote Speaker at the 18th Computer Conference on Information Technology and Sustainable Development, Al-Riyadh, Saudi Arabia, March 26-29, 2006.
- Topic: "IT Management and Sustainable Development: Challenges for the Developing Countries."
- An Evaluator of the Promotion package of Dr. M. Al-Mashari to the rank of Associate Professor, King Saudi University, Saudi Arabia, January, 2004.
- Examiner of a Doctor of Philosophy Thesis by George Ditsa, University of Wollongong, Australia, fall 2003.
- Panelist on "Information Security in the Era of Terrorist Attacks" Panel, Information Resources management Association's (IRMA) International Conference, Philadelphia, PA, May 18-21, 2003.
- Panelist on "Outcome Assessment," Panel, Northeast Decision Science (NEDSI) Conference, 1999.
- Panel Chair and panelist on "Information Quality in the Undergraduate and Graduate IS Education," Information Resources Management Association (IRMA), 1998.
- Co-Track Chair, Information Resources management Association's (IRMA) International Conference, 2005.
- Track Chair of Database and Decision Support Technologies: The 1997 Information Resources Management Association (IRMA) International Conference, Vancouver, Canada.
- Track chair of MIS, DSS, and Expert Systems: The 1995 Global Business Trends Conference of the Academy of Business Administration, Aruba, Dec. 17-22.
- Chaired sessions at the Society for Advancement of Management International

Management Conferences: 2004, 2003, 2002, 2001, 1999, 1998, 1997, and 1996.

- Chaired sessions at the ACM Special Interest Group on Computer Personnel Research (SIGCPR) Conferences: 1997, 1996, and 1995.
- Chaired sessions at the Information Resource Management Association's (IRMA) Meeting, 2005, 2004, 2003, 2002, 2001, 1999, 1998, and 1997.
- Discussant: The Annual Meeting of the Northeast Decision Science Institute, 1996.
- Discussant: The Advancement of Management International Management Conferences: 2006, 2005, 2004, 2003, 2002, 2001.

Other Consulting/Research Activities:

- Chaired a task force of four Kuwait University faculty members to technical and administrative problems of the PACK information system at the Ministry of Higher Education. APACK and make recommendations to the Minister of Higher Education, November 2009 – March 2010.
- Participated in a team to propose and help implement an Internet-based system for the Advanced Technology and Manufacturing Center (ATMC) to enable the member companies to access the information service available at the Center (Summer, 2005).
- Participated in a team to evaluate the training programs administered to the employees at the University of Massachusetts-Dartmouth as part of the implementation of the PeopleSoft ERP system at the University System (2003-2004).
- As a member in the Computer Users Committee (CUC), participated in a task force that evaluated the faculty usage of the newly installed IT equipment and software in the classrooms (2003).
- Supervised a team of Information Systems students to evaluate and simplify the hiring processes of faculty and staff at the University of Massachusetts-Dartmouth (summer 2002).
- Contributed to the restructuring efforts of the Executive Council of the International Resources Management Association (IRMA), 2002.
- Participated in the analysis and redesign of financial and administrative processes/activities at the University of Massachusetts-Dartmouth as part of the implementation of a People Soft ERP system at the University System (2001/2002).
- Co-supervised two master's Theses and a number of thesis proposals, University of Alexandria, Egypt (1987-1997).
- Participated in the restructuring of the Dean's Office of the College of Business Administration when worked as an Assistant Dean (1997-1998).
- Supervised teams of Information Systems students at the University of Massachusetts-Dartmouth to design and implement databases for tens of local small businesses (1992-2005).
- Played a major role in the planning and activation of the Management Development Center, Alexandria University, Egypt, 1989-1990.
- Participated in a number of consulting and management development programs in a

- number of Egyptian Public Sector's corporations, Egypt, 1987-1990.
- Supervised the Central Institution for Organization and Management's one-year study of the working women's problems in Elgarbia Province, Egypt, 1989.
- Participated in a research project to investigate the growth pattern of knowledge in the major academic disciplines, Department of Business Computer Information Systems, University of North Texas, 1985, (with J. D. Clark).
- Participated in a project with a grant from Texas Instruments Corporation to develop an undergraduate advanced course on End-User Computing and Information Centers, Department of Business Computer Information Systems, University of North Texas, 1984.
- Participated in a research project to develop a database for the U.S. Army Corps of Engineers, Computer Science Department, University of North Texas, 1982, (with D. Word).
- Worked as a Programming Analyst for the Independent Bankers Association of Texas headed by Professor G. McDonald, University of North Texas, 1981-1982.
- COBOL consultant for students, School of Business, University of North Texas, 1981.

Professional organization membership:

- Member, the Association for Information Systems (AIS), 2017-present
- Member, the Information Resource Management Association (IRMA), 1994-present.
- Member, the Society for Advancement of Management, 1987-present.
- Member, the Association for Computing Machinery (ACM), 1983-1998.
- Member, the Institution of Electrical and Electronic Engineers, Inc. (IEEE), 1993-7.

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| Instructional & Curriculum Development Experience |
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Academic courses taught: (1990-present)

Information technology management in the New Economy (Graduate); Information Resources Management (Graduate); Information and Communications Resources Management (Graduate); Business Data Management (Graduate); Management Information Systems (Graduate); Advanced IS Project; Business Data Systems; IT Management, Data Communications and Network; Information Systems; Problem Solving and Programming; Systems Analysis & Design; Introduction to computing/Information Systems.

Teaching Effectiveness:

While my individual teaching evaluations vary from Very Good to Excellent, my average evaluation score is approximately 4.2 (on a 5-point scale), which is in the Excellent range.

Curriculum, course development, and major teaching innovations:

At Kuwait University (2005-present): Playing a significant role in the Information Systems curriculum updating efforts at College of Business, Kuwait University, 2006-present: Efforts include the revision and update of the Information Systems Curriculum, feasibility studies for a new program on Master's of Business Administration for Executives (eMBA) and a Business PhD program; Adaptation and experimentation with Teaching/learning technologies in the delivery of the Information Systems courses in a hybrid setting; Currently experimenting with a software package (Visual Analyst) in order to eventually adopt it in teaching the systems analysis & design, database, and IS project courses.

At the University of Massachusetts (1990-2005): Led the Information Systems curriculum updating efforts at UMass Dartmouth, 2001/2005; helped with the redesign of the Information Systems curriculum at Kuwait University, 2000/2001; Revision the Business Information Systems (BIS) program, 1996/1997; taught the graduate course (SOM 632: Information technology management in the New Economy) on line for the first time, summer 04; taught the graduate course (BIS 650: Information Technology Management) on line for the first time, fall 04, and summer 05; developed and taught BIS 332: Business data Systems; developed and taught the graduate course GBA 685: Business Data Management; developed and taught the graduate course GBA 652: Information and Communications Resources management; developed a "Manufacturing Information Systems course, 1994; adopted experiential learning in a graduate course (GBA 652) for first time; applied the concept of 'collaborative learning' in the Management Information Systems (GBA 601) class by having experienced students teaching the inexperienced ones computing skills; adopted experiential learning in the undergraduate and graduate data base courses (1993).

Students advising: In addition to managing MBA programs and advising MBA students at Kuwait University (AY 2009/2010) and at the University of Massachusetts (1997-2005), I have been formally and informally advising Business and Information Systems students (average 25 students per semester).

Service to Kuwait University (September 2005- Present)

Served as a member and/or a chairperson of the following committees: the Research Committee, QMIS Dept., 2010-present; the KU Information Systems Programs Evaluation Committee, 2013-2014; the Association of Kuwait University Faculty' Academic Affairs Committee, 2010-2018; the Association of Kuwait University Faculty' Cultural Affairs Committee, 2012-2018; the Masters' of Information Technology Committee of the Graduate College, 2005-2010; the Ad Hoc Committee on Research Enhancement, College of Business, (2014-2016); the Ad Hoc Ph.D. Program Development Committee, College of Business, AY 2009-2010; the Graduate Committee, College of Business, 2006-2007; the Outstanding Researcher Committee, College of Business, AY 2006-2006; the College of Business Strategic Planning Committee, 2005-2006, 2015-2016; the Promotion Committee, QMIS Department, AY 2006-2017; the Academic Affairs Committee, QMIS Department, 2005-2018; the AACSB maintenance Committee, QMIS Department, 2006-2007, 2010-present; the Graduate Studies Committee, QMIS Department, 2009-2018; the Coordinator of the Management Information Systems (MIS) Program, QMIS Department, AY 2005/2006; the ad hoc Committee to develop a process and criteria for a yearly outstanding faculty member and supporting stuff, QMIS Department, AY 2005-2006; the Teaching Assistants Committee, QMIS Department, AY 2006/2007; the Credit Transfer Committee, QMIS Department, AY 2006-2007; and the Classes scheduling Committee, QMIS Department, AY 2006-2007.

Service to the University of Massachusetts (1990-2005)

Service to the University: Member of a task force that assessed faculty adoption of classroom new technology, 2003-2004; member of the NEAS&C Steering Committee for University

re-accreditation in 2000; member, the Senate's Committee on Gen Ed assessment, October, 1999-2000; chair of the Computer Users Committee (CUC) (Fall 1995-1996), and member (Fall 1994-1997), 2002-2005; member, The Ethical Standards Committee, 1998-2000; member of the Faculty Senate (Spring 1995-2001); member of a Grievance Hearing Committee: Eleanor Carlson vs. Chancellor Cressy's recommendation regarding the Music program (March, 1997); member of the Scholar of the Year Award Committee (1995-1997); member of the Teacher of the Year Award Committee (1993-1996); member of the University Curriculum Committee (1993-1995); member of the Manufacturing Education Committee (1993-1995); member of the Sabbatical Leave Committee (1993-1995); member of the Associate Provost for Computing and Information Technology Search and Screen Committee (Summer 1994 to Fall 1995).

Service to the Charlton College of Business: Associate and Assistant Dean for the College (1997-2005); coordinator of AACSB related activities, 2001-2005; EEO/AA Liaison, 2002-2005; member of University E-Commerce Network Advisory Board, 2001-2005; Chair of the AACSB Steering Committee (January 1997-2000); vice Chair, AACSB Steering Committee (1994-1995); member of the Graduate and standards Committee (1991-97), and as an ex officio (1997-2005); member of the College of Business & Industry Undergraduate and Standards Committee (1993-1996); member of the Ad Hoc Computer Lab/Classroom Committee (Fall 1995-1996); vice-chair of the AACSB Accreditation Steering Committee (AY 1994/1995); co-chaired the Subcommittee on technology assessment (AY 1995/96); member of the Coordinating Committee of the Center for Research and Business Activity (CRBA) (1991-1995); member of the CB&I Planning Committee(1993-95).

Service to the MKT/BIS Department: Member of the Marketing and Business Information Systems (MKT/BIS) Curriculum Committee (1992 to2005); member of the BIS Curriculum Committee (1992-2005); represented the Business information Systems program in the open house events, fall of 1996-2005; co-Chair, the BIS Search and Screen Committee (AY 1996/97); member of the BIS Search and Screen Committee (AY 1997/98); member of the Internships and Coop Committee (Fall 94-2005); was instrumental in the development and modification of the proposal for updating and reinstalling the Business Information Systems(BIS) program (AY 1992/93, AY 1993/94) and revising it (AY 1996/97); frequently represented the Business information Systems program in the new students advising and orientation sessions; visited a number of community Colleges and high schools to promote the college and the BIS program; participated in the review of the focus of the Business Information Systems program (Spring, 1995); participated in the Marketing and Business Information Systems programs evaluation and planning efforts (Fall 1995).

Personal

- ◆ Dual citizenship: USA & Egypt
 - ◆ Married and have two children
 - ◆ Hobbies: Reading, Tennis, and Jogging
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References

Will be provided upon request